

**Surrey Police**  
**Performance at the end of June 2013**

**Zero tolerance**

Crime Reduction	FYTD Jun 2013	FYTD Jun 2012	Change	FYTD %age Change	EOY 2012/2013
Robbery	55	67	-12	-17.9%	248
Domestic burglary	777	788	-11	-1.4%	3400
Vehicle crime (excluding interference)	1105	1427	-322	-22.6%	4878
Violence with injury	713	635	78	12.3%	2867
Serious sexual	91	67	24	35.8%	419
Total offences	13159	13601	-442	-3.2%	52731

Notes

Includes other offences than the list above

**Outcome of Detection and Resolution rate**

	FYTD Jun 2013	FYTD Jun 2012	%point Change	FYTD %age Change	EOY 2012/2013
Robbery	25.5%	47.8%	-22.3%	-46.7%	35.1%
Domestic burglary	10.8%	10.4%	+0.4%	3.8%	13.8%
Vehicle crime (excluding interference)	8.1%	10.3%	-2.2%	-21.4%	10.2%
Violence with injury	41.0%	48.5%	-7.5%	-15.5%	45.4%
Serious sexual	49.5%	59.7%	-10.2%	-17.1%	42.5%
Total offences	28.4%	29.8%	-1.4%	-4.7%	30.5%

Includes other offences than the list above

**Charges / cautions for the Supply or Production of Class A & B Drugs**

	FYTD Jun 2013	FYTD Jun 2012	Change	FYTD %age Change	EOY 2012/2013
Class A and B	100	155	-55	-35.5%	698
Class A	37	63	-26	-41.3%	360
Class B	63	92	-29	-31.5%	338

**Confidence**

	Rolling Year Mar 2013	Rolling Year Mar 2012	%point Change	Rolling Year %age Change	EOY 2011/2012
Police/ councils deal with local issues	69.4%	69.7%	-0.3%	-0.4%	69.7%
Confidence in Surrey police	84.0%	84.1%	-0.1%	-0.1%	84.1%

Measured by a national survey

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**Visible policing**

	FYTD May 2013	FYTD May 2012	Change	FYTD %age Change	EOY 2012/2013
Assets recovered from criminals	£161,356	£14,857	£146,498	986.0%	£326,472
% of people seeing patrol at least monthly	59.1%	57.1%	2.0%	3.5%	

Total seized by Surrey Police. A percentage comes back to Surrey Police from the Home Office

Measured by a local Surrey survey

**Victims**

	FYTD Jun 2013	FYTD Jun 2012	%point Change	Rolling Year %age Change	EOY 2012/2013
Overall crime victim satisfaction	88.1%	80.8%	7.2%	8.9%	85.8%
Anti-Social Behaviour victim satisfaction	80.0%	79.5%	0.5%	0.6%	79.8%

Measured by local independent survey

Measured by local independent survey

	FYTD Jun 2013	FYTD Jun 2012	%point Change	FYTD %age Change	EOY 2012/2013
% 999 calls answered within target (10 secs)	95.1%	93.4%	+1.7%	1.8%	93.4%
% non-emergency calls answered within target (60 secs)	86.4%	78.9%	+7.5%	9.5%	75.6%
% grade 1 incidents attended in 15 mins	84.2%	83.4%	+0.8%	1.0%	82.9%
% grade 2 incidents attended in 60 mins	85.5%	88.9%	-3.4%	-3.8%	87.8%

**Greater say**

	FYTD Jun 2013	FYTD Jun 2012			EOY 2012/2013
No. borough/ districts with Local Policing Boards set up	11	n/a			0

Requirement is to set up Policing Boards where public can have their say in all Surrey areas. This is now complete.

**Standards**

	Jun-13	Jun-12	Change		
Police Officer sickness (rolling 12 months)	2.6%				
Police staff sickness (rolling 12 months)	2.7%				

FYTD = Financial Year to Date - From April  
 EOY = End of financial year (April to March)  
 n/a = not applicable

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